

FOI_1456_2023-24 – FOI Request Vision Rehabilitation Services

Please be advised, with regards to the question below, Solent NHS Trust does not provide vision rehabilitation service and therefore we are unable to answer these questions.

Please find attached a Freedom of Information (FOI) questionnaire about vision rehabilitation services, you are being contacted as Southampton Council directed us to you.



RNIB FOI Vision
Rehabilitation.xlsx

Freedom of Information Request

Please enter the name of your Local Authority

Question 1 a) How many Certificates of Vision Impairment (CVI) were received by the LA in the 2022/23 financial year? b) How many additional requests for a vision rehabilitation assessment were received by the LA in the 2022/23 financial year (i.e from somebody who already was registered as having a CVI or there is no CVI)? c) How many people received a specialist vision rehabilitation assessment in the 2022/23 financial year?

Question 2. Of the individuals who received a vision rehabilitation assessment in the 2022/23 financial year, how many people were in the following age groups?

Please provide a numerical figure against each age group:

- A) 18-64
- B) 65 and over

Question 3. How do you conduct specialist vision rehabilitation assessments?

Please select one option:

- A) All face-to-face
- B) All over the phone
- C) Combination of both: Please specify the split of this

Question 4. Who is responsible for managing and upkeeping the CVI register across the Local authority?

Question 5. What was your authority's waiting time between receiving a CVI from the hospital, to initial customer contact to discuss needs, in the 2022/23 financial year?

Please select one option:

- A) 1 to 3 days
- B) 4 to 10 days
- C) 11 to 20 days
- D) 21 to 31 days
- E) 1 to 3 months
- F) 4 to 6 months
- G) Over 7 months

Question 6. How is this initial contact made?

Please select one option:

- A) A telephone call from our generalist team
- B) A telephone call from our sensory team
- C) By post
- D) Other, please specify

Question 7. How many people experienced waiting times between referral and receiving a specialist vision rehabilitation assessment, in the 2022/23 financial year, of:

Please provide a numerical figure against each time period:

- Less than 28 days
- 1-2 months
- 3-4 months
- 5-6 months
- 7 months – 1 year
- Over 1 year

Question 8.. How many people experienced waiting times between receiving a specialist vision rehabilitation assessment and receiving support from a rehabilitation specialist, in the 2022/23 financial year, of:

Please provide a numerical figure against each time period:

- Less than 28 days
 - 1-2 months
 - 3-4 months
 - 5-6 months
 - 7 months – 1 year
 - Over 1 year
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Question 9. What is included in the Vision Rehabilitation support/offer from the Local Authority and is any additional support provided by other organisations?

A) Please tick all of which apply from the below which are funded through the LA.

- Daily living skills (cooking, dressing, cleaning)
- Orientation/mobility training
- Support with technology
- Benefits/ financial advice
- Emotional/psychological support
- Support or advice for family/carers
- Signposting to other relevant services such as information, advice and guidance on emotional support and/or counselling services.
- Providing 'low tech' equipment such as liquid level indicators and bump-ons
- Providing 'high tech' equipment such as Tablets
- Other: please specify

Question 9 cont

B) Please tick all of which apply from the below which are funded through another funder/outside of the LA.

- Daily living skills (cooking, dressing, cleaning)
- Orientation/mobility training
- Support with technology
- Benefits/ financial advice
- Emotional/psychological support
- Support or advice for family/carers
- Signposting to other relevant services such as information, advice and guidance on emotional support and/or counselling services.
- Providing 'low tech' equipment such as liquid level indicators and bump-ons
- Providing 'high tech' equipment such as Tablets
- Other: please specify

Question 10. How many FTE vision rehabilitation specialists provide rehabilitation support across the LA? If there are currently any vacancies for these positions, how many are there?

LA?

Question 12. Who is responsible for the management of vision rehabilitation specialists within the LA?

Question 13. Is it always vision rehabilitation specialists who complete specialist vision rehabilitation assessments?

Please select one option:

Yes

No – Please provide details

Question 14. How much has the LA annually spent on its vision rehabilitation service for the last three financial years? If this information cannot be separated out, how much is the annual spend on its sensory services?

Please specify which total is given.

Question 15. Do you have mechanisms in place to understand the quality of outcomes amongst those who access vision rehabilitation support through the LA?

Question 16. Do you have any further comments on vision rehabilitation provision across the LA?

