

FOI_1254_2023-24 – FOI Request Concerning – IT Infrastructure

With regards to questions 4 and 5, the information being requested is not centrally recorded by the Trust and is held by multiple suppliers to deliver an end-to-end solution, consisting of many managed service parts. As a result of this, this part of your FOI Request is exempt under S12 of the FOI Act 2000 and therefore we are unable to provide this information

1. The eight questions are in the attached spreadsheet, which I would be grateful if you could fill in.



FOI responce.xlsx

Question 1a: Which internal (staff) messaging system does your organisation use?	Main provider
WhatsApp	N/A
Signal	N/A
SMS	N/A
Teams	Microsoft
Other (e.g. pagers; please specify)	N/A

Question 1b: Which external (for Patients/Outpatients) messaging system does your organisation use?	Main provider
WhatsApp	N/A
Signal	N/A
SMS	N/A
Teams	N/A
Other (please specify)	sytemone

Question 2a: Do you currently have a remote monitoring solution?	Yes/No
DEFINITION: Technology to monitor certain aspects of a patient's health outside of a traditional care setting. E.g. Monitors for blood levels, cardiology, insulin, blood pressure, heart rate etc	No

Question 2b: If your organisation does not currently have remote monitoring solutions, are you planning to implement any within the next two years?	Yes/No
Where you plan to implement new remote monitoring solutions, please provide details as requested	N/A

Question 3: For each of the network supply systems listed below, please provide the requested details	Main supplier
Mobile telecoms	vodafone
Data network (broadband)	Expo-e
DEFINITION: Broadband is the actual internet connection afforded by your internet service provider (ISP), which you can access directly via a LAN or ethernet connection between your modem and device	
WiFi (hardware)	Meraki
DEFINITION: Wifi is a wireless connection between multiple devices and your router, and just one of the ways you can access the internet	
CoIN (if applicable) - Community of Interest Network	Expo-E
WAN (Wide Area Network)	Expo-E
DEFINITION: WANs connect users and applications in geographically dispersed locations	

LAN (Local Area Network)	Expo-E
DEFINITION: LANs connect users and applications in close geographical proximity (same building)	
Other (please specify)	

Question 4: Regarding your trust's mobile device management (MDM) policy, please provide details for each element below	Main Product
Smartphones	Intune
Laptops	Intune
PCs	Intune
Tablets	Intune
Other (please specify):	

Question 5a: Does your trust have any virtualised desktops?	Main product
DEFINITION: A virtual desktop is a preconfigured image of operating systems and applications in which the desktop environment is separated from the physical device used to access it. Users can access their virtual desktops remotely over a network.	Azure VM

Question 5b: If your organisation does not have virtualised desktops, are you planning to implement any within the next two years?	Yes/No
Where you plan to implement new virtualised desktops, please provide details as requested	No

Product version	% Accounted for overall by this method
Latest	99%

Product version	% Accounted for overall by this method
Latest	100%

Device Types (Please List)	Number of devices

Preferred Supplier	Expected types

Total annual spend 2022/23 (£)	Contract renewal date
part of current contract	2024
part of current contract	2026
part of current contract	2026
part of current contract	2026
part of current contract	2026

part of current contract	2026

Main Supplier	Total annual spend 2022/23 (£)
Microsoft	Please see exemption
Microsoft	Please see exemption
Microsoft	Please see exemption
Microsoft	Please see exemption
	Please see exemption

Main Supplier	Total annual spend 2022/23 (£)
Microsoft	Please see exemption

Preferred supplier	Expected number

Contract end date

Feb 26

Contract end date

past 2025

Main suppliers (please list)

Additional notes

Additional notes

Contract end date
Feb 26
Feb 26
Feb 26
Feb 26

Number of virtual desktops
5

Additional notes

Additional notes

Additional notes
S1 and other patient systems

Total annual spend 2022/23 (£)	Contract end date	Additional notes

Additional notes
3 year contract with third party
3 year contract with third party
3 year contract with third party
3 year contract with third party

Contract end date	Additional notes
Feb 26	