

FOI_1575_2023-24 – FOI Request concerning Digital Communication Tools

- 1. Could you please confirm whether your organisation uses a digital dictation provider? If so, kindly specify the name of the provider.**

Yes, Dragon Medical One

- 2. Could you confirm whether you employ a speech recognition system? If yes, please provide details about the provider.**

Yes Lexacom

- 3. Does your organisation use an outsourced transcription provider? If so, kindly state the name of the provider.**

Yes Lexacom

- 4. For all the services mentioned above, I would appreciate clarification on the contract expiration date. Alternatively, if your contracts are on a rolling basis, please indicate so.**

These are purchased per users for each financial year.