

FOI_1493_2023-24 – FOI Request concerning Hospital Parking Charges

1. **Are the following entitled to free parking at your hospital(s) car parks (indicate Y or N)**
 - a) **disabled people**
Yes
 - b) **frequent outpatient attenders**
Yes (More than 3 appointments per month)
 - c) **parents of sick children staying overnight**
Yes
 - d) **staff working night shifts.**
Yes
2. **Are the following entitled to free parking at your hospital(s) car parks (indicate Y or N)**
 - a) **visitors with relatives who are gravely ill**
N/A
 - b) **visitors to relatives who have an extended stay in hospital**
No
 - c) **carers of people in the above groups**
No (Unless Volunteers)
3. **Are the following entitled to reduced charge parking at your trust hospital(s) car parks (indicate Y or N)**
 - a) **disabled people**
Yes Free
 - b) **frequent outpatient attenders**
Yes
 - c) **parents of sick children staying overnight**
Yes
 - d) **staff working night shifts**
Yes
4. **Are the following are entitled to reduced charge parking at your trust hospital(s) car parks (indicate Y or N)**
 - a) **visitors with relatives who are gravely ill**
Yes
 - b) **visitors to relatives who have an extended stay in hospital**
Yes
 - c) **carers of people in the above groups**
Yes

- 5. What is the reduced charge for parking at your hospital(s) for those groups who qualify? Please list**
£3 Per Day
- 6. Are any of the groups above required to pay in advance and then claim them money back for free parking or reduced charge parking at your hospital(s)? Please list**
No, St Marys Community Health Campus
- 7. Who manages your hospital(s) carparks?**
Car Park Management Supplier/ Estates Sustainability Travel Team
- 8. How many parking charge notices have been issued at the trust hospital (s) car parks for breaches of parking rules during the past 12 months (or the most recent figures available for a 12 month period)?**
Number issued for 2022: 4198 (TPS)
- 9. How many appeals have been lodged against the parking charge notices during the past 12 months (or the most recent figures available for a 12 month period)**
Information would be held with our previous parking supplier.
- 10. How many appeals saw a successful outcome for the claimant during the past 12 months (or the most recent figures available for a 12 month period)? Information would be held with our previous parking supplier.**
New parking provider from 01.11.2023.(CPM)