FOI_1410_2023-24 – FOI Request IT Department

1. **Do you have an IT supplier of hardware e.g. Laptops / Desktops and associated peripherals? If so,**

   a. **Who is the current provider?**

   We go through Procurement.

   b. **Is it contracted? If so, when does their contract end?**

   No

   c. **Which OEM do you use?**

   Dell

   d. **How many laptops and desktops are there in your estate?**

   C5600

   e. **How many users do you have?**

   C5600

   f. **Who is the named person and their role in your organisation in charge of procurement for IT?**

   Gail Johnston - Specialist Contracts Manager and Commercial Lead (I.T)

   g. **What is your buying/refresh cycle?**

   Hardware included in outsourced contracts

   h. **What is your annual spend on IT hardware such as laptops/desktops?**

   We lease them from Dell

   i. **How would you rate their service delivery on a scale of 1-10?**

   Please be advised that the FOI Act does not require organisations to offer opinion, and therefore this question is exempt

2. Do you have an internal IT Department? If yes:

Yes, to manage, govern and assure that contracts against delivery.

a. How many members of staff does this department have?

C40

3. Do you outsource any IT managed services? If so, who to?

Yes, Exponential -E and Atos

a. How long is this contract?

3 + 1+ 1

b. How would you rate their service delivery on a scale of 1-10?

Please be advised that the FOI Act does not require organisations to offer opinion, and therefore this question is exempt

4. Do you currently use a Public Sector Framework for procurement of these services? If so, which ones do you currently use?

Lot 1 & 2 is RM6100 Lot 4 RM3808 CCS Framework