

FOI_1315_2023-24 – FOI Request Concerning – Backup and Data Protection

Under S43(2) of the FOI Act 2000, this information is being exempt as Commercial in Confidence and a Public Interest Test has been undertaken to support this. It is felt by the Trust, that the release of this information could leave the Trust vulnerable to a cyber security attack and / or impact its ability to ensure its cyber security and as a result impact its commercial interest.

- 1. How much data do you store operationally?**
- 2. What is your organisation's current data recovery process?**
- 3. How often does your organisation perform backups of critical data, and is this an automatic or manual backup?**
- 4. Which data backup solutions does your organisation currently employ?**
- 5. What is the average recovery time for your organisation in event of failure or data loss?**
- 6. Does your organisation have a formalised disaster recovery plan?**
- 7. How often does your organisation test the effectiveness of its disaster recovery plan?**
- 8. What types of disasters or incidents does your disaster recovery plan cover**
- 9. Has your organisation experienced any significant data loss incidents in the past two years? If so, how were they addressed?**
- 10. How does your organisation handle the storage and management of backup tapes or other physical backup media?**
- 11. Does your organisation utilise virtualisation technology for any critical systems or applications?**
- 12. Are there any specific challenges or pain points that your organisations faces regarding VMware or virtualisation technology?**
- 13. How frequently does your organisation update or upgrade its Virtualisation software?**
- 14. What backup/recovery solutions does your organisation use for virtual machines?**
- 15. Has your organisation have any plans to migrate away from legacy backup or disaster recovery systems? If yes, what is the timeline for migration?**
- 16. How does your organisation ensure the security and confidentiality of backup data during transmission and storage?**
- 17. Are there any legal or compliance requirements that impact your organisation's data recovery/backup/disaster recovery processes?**
- 18. When are your contracts for Data Recovery, Backup, Disaster Recovery and VMware related initiatives up for renewal, please express in bullet points and indicate if supplied by multiple vendors or single vendor**