

FOI_0645_21/22 – FOI request concerning – Protocol for Information

- 1. Can you provide a copy of this trust's protocol for exchanging medical information about a service user's mental health conditions with the police?**
In accordance with S21 of the Freedom of Information Act, please be advised that the Trust's Information Request Policy is available <https://www.solent.nhs.uk/about-us/trust-information/publication-scheme/our-policies-and-procedures/> under "Information Governance" Policies

- 2. Is there a specific protocol for the trust's triage scheme? If so, a copy of this document.**
We do not have a Trust street or telephone triage team which operates with the police in handling mental health related cases.

However, the police are able to call 111 to discuss individuals with the mental health practitioners there or CRHT who will accept referrals from the police.

Neither are able to offer emergency support but can offer support to the patient if they are safe to be left.

- 3. Can you provide an outline of, or document describing what training is given to NHS staff surrounding data protection laws?**



Clinical Service



FM_Estates_IG



Corporate

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- 4. How is information about a person's mental health condition stored by the trust, what is the protocol surrounding this and for how long is it retained?**

In accordance with S21 of the Freedom of Information Act, please be advised that this information is available on the Trust's public website; "Your Information, Your Rights Page" <https://www.solent.nhs.uk/about-us/trust-information/your-information-your-rights/> Please refer to "Privacy Notices – Overarching"