

FOI_0635_21/22 – FOI request concerning – Let’s Talk About It (Service)

1. **Approximately how many people live in the area covered by Let’s Talk About It.**
1.5 million including the IOW
2. **How many home STI test kits did Let’s Talk About It post last year? If you don't have last year's figures, please provide for the year before.**
2021 – 41,346
3. **How many home STI test kits does Let’s Talk About It post per day on average?**
112
4. **How many home STI test kits does Let’s Talk About It have capacity to post each day?**
There is no limit.
5. **How many requests for STI test kits does Let’s Talk About It receive each day, on average?**
112
6. **How long does it take, on average, for home STI test kits to get booked up on an average day on Let’s Talk About It’s website?**
There is no limit on how many kits can be booked.
7. **Were there any days over the past year when Let’s Talk About It didn't have any home STI test kits available at all?**
No
8. **How long does it take home STI test kits posted by Let’s Talk About It to arrive at the requester's address, on average?**
2-5 working days
9. **Upon receiving an STI test kit, how long does it take Let’s Talk About It to process and inform requesters of the outcome of their test, on average?**
Up to 7 working days