

FOI_0612_21/22 – FOI request concerning – Patient Access Portal Systems

Can you please complete the fields below with what you currently hold?

Please enter 'No System Installed' under supplier name if your trust does not use the system:

1. System type - Patient Portal

- a) **Supplier name -**
TPP and INFORM

- b) **System name**
TPP SystmOne, INFORM (Sexual Health)

- c) **Date installed**
TPP SystmOne: Contract start date – 27/11/2014
INFORM: Contract start date - 05/10/2012

- d) **Contract expiration**
TPP SystmOne: Contract end date – 19/07/2025
INFORM: Contract end date - 31/07/2022

- e) **Notes - e.g. we are currently out to tender**
N/A

- f) **Is this contract annually renewed?**
No

- g) **Do you currently have plans to replace this system? - Yes/No**
No

2. System type - Patient Access Portal

- a) **Supplier name -**

- b) **System name -**

- c) **Date installed -**

- d) **Contract expiration -**

- e) **Notes - e.g. we are currently out to tender**
- f) **Is this contract annually renewed? - Yes/No**



g) Do you currently have plans to replace this system? - Yes/No

Same as above

System definition:

Patient Portal / Patient Access Portal – It is a secure online portal/website to access personal health information. The online tool allows patients to log in and access elements of their electronic record (appointments, test results, billing, prescriptions etc.) or communicate with their health professionals.