FOI_0601_21/22 – FOI request concerning – Digital Dictation

Digital Dictation

1. **Do you use Digital Dictation? If <u>yes</u>, could you please answer the following questions:** Yes

    a) **Name of the supplier & product:**

    Olympus & Lexacon. Olympus Transcription Software & Lexacom Healthcare.

    b) **What procurement method (if any) was used to obtain this system i.e. what framework:**

    Multiple as services procure their own.

    c) **The contract start date:**

    Multiple as services have different contracts.

    d) **The contract end date:**

    Multiple as services have different contracts.

    e) **Total contract value:**

    Not known as services hold their own contracts.

    f) **Is the product integrated with PAS or EPR:**

    g) **What is the name, position and contact email/telephone number of the key internal stakeholder for this service:**

    Unknown by ICT this will be at service level.

    h) **What is the name, position and contact email/telephone number of the key procurement personnel for this service:**

    Unknown by ICT this will be for procurement.

    i) **Which departments in the trust are currently using digital dictation?**

Multiple service lines.

j) **Outpatient or department secretarial/admin manager contact details?**

Unknown by ICT this will be at service level.

Speech Recognition

2. **Do you use Speech Recognition? If <u>yes</u>, could you please answer the following questions:** Yes

a) **Name of the supplier & product:**

Lexacom Healthcare

b) **What procurement method (if any) was used to obtain this system i.e. what framework:**

Multiple by services.

c) **The contract start date:**

Multiple at service level.

d) **The contract end date:**

Multiple at service level.

e) **Total contract value:**

Multiple as with services, unknown by ICT.

f) **Is the product integrated with PAS or EPR:**

Unknown

g) **What is the name, position and contact email/telephone number of the key internal stakeholder for this service:**

Unknown by ICT this is at service level.

h) **What would you like to see in this product that is currently not being delivered:**

Unknown by ICT as this is at service level.

Outsourced Transcription

3. **Do you use Outsourced Transcription? If <u>yes</u>, could you please answer the following questions:**

    a)   **Name of the supplier:**

        Unknown by ICT

    b)   **What procurement method (if any) was used to obtain this system i.e. what framework:**

    c)   **The contract start date:**

    d)   **Volume of letters per month:**

    e)   **Volume of letters (hard copies) sent out per month?**

    f)   **What is the name, position and contact email/telephone number of the key internal stakeholder for this service:**

    g)   **How much is being spent on outsourced transcription per annum?**

Online Clinic / Video Consultation

4. **Do you use Online Clinic / Video Consultation? If <u>yes</u>, could you please answer the following questions:**   Yes

    a)   **Name of the supplier & product:**

        Attend Anywhere, Zoom, TPP SystmOne, Teams.

    b)   **What procurement method (if any) was used to obtain this system i.e. what framework:**

        Multiple.

    c)   **The contract start date:**

        Attend Anywhere early 2021, Zoom early 2021, TPP SystmOne unknown, Teams mid 2021.

    d)   **The contract end date:**

Attend Anywhere early 2022, Zoom early 2022, TPP SystmOne late 2023, Teams mid 2022.

e)   Total contract value:

Unknown

f)   Is the product integrated with PAS or EPR:

Unknown

g)   What is the name, position and contact email/telephone number of the key internal stakeholder for this service:

Dawn Day, Head of ICT Service Delivery, dawn.day@Solent.nhs.uk, 07789 747269

h)   What would you like to see in this product that is currently not being delivered:

   Unknown

Health Information Systems

5.   What suppliers do you use for the following?

a)   PAS (Patient Administration System)

SystmOne (main) Inform (Sexual Health) R4 (Dental) IaPTUS (Talking Change)

b)   EPR (Electronic Patient Record)

SystmOne (main) Inform (Sexual Health) R4 (Dental) IaPTUS (Talking Change)

c)   eDMS (Electronic Document Management System)

N/A

d)   RIS (Radiology Information System)

e) **Outward mailing service provider**