

FOI_1129_2022-23 – FOI Request Concerning – British Sign Language

1. Who within your Trust is responsible for the procurement of any BSL services? Do you have their email address?

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2. Who within your Trust is responsible for your external communications, such as website and social media content? Do you have their email address?

As above

3. Are your external comms/content currently provided in BSL for the Deaf community?

Yes

i) If yes, do you outsource these BSL translations to an agency? Yes

ii) If no, do you have any plans to provide your comms/content in BSL?

4. Who within your Trust is responsible for Staff training? Do you have their email address?

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- 5. Are you currently providing Deaf awareness training to your Staff? No
- 6. Does your Trust have an on-demand BSL VRI service in place for patients?

i) If yes, who is the provider you are using?

ii) If no, who is the best contact in your Trust to speak to about implementing this so patients will have access to this service?

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