

FOI_1047_2022-23 – FOI Request Concerning – Telephony & Storage

1. Please confirm the manufacturer of your telephony system(s) that are currently in place

Teams and Mitel

2. When is your contract renewal date?

March 2023 Mitel, 27th December 2025 Teams

Who maintains your telephony system(s)?

Managed by our outsourced ICT provider

3. Do you use Unified Communications or Collaboration tools , if so which ones?

No

4. What Microsoft 365 licence do you have across the business e.g. E3, E5

E3

5. Which partner looks after your Microsoft tenant?

Managed by our outsourced ICT provider

6. Where do you host your applications? Do you have on-premise infrastructure or do you host your applications in public or private cloud? Which?

Azure

7. Does your organisation use on-premise or cloud storage or both?

Cloud

8. Please confirm the on-premise hardware manufacturer

N/A

9. Please confirm your cloud storage provider d. What is your annual spend on cloud storage?

Azure

10. How do you back up your data and with who e.g. Backup as a Service

This information has been withheld, as back-ups are used as part of the Trust's Cyber Security response and the sharing of this information could impact the Trust's cyber security position