

## FOI\_0944\_2022-23 – FOI Request Concerning – Telephone Systems

---

**1. What telephone system does the organisation use?**

Teams

**2. How many users use the telephone system?**

Circa 5000

**3. Is the telephone system cloud based?**

Yes

**4. When will the organisation next review their telephony contracts?**

01/12/2023

**5. Who is the main network provider the organisation uses for its mobile phones?**

Vodafone

**6. How many employees have a mobile phone supplied by the organisation**

Circa 2800

**7. What is the date that the organisation will next review its main mobile phone contract?**

11/2023

**8. What Video Conferencing Solutions does the organisation use?**

Microsoft Teams

**9. Does the organisation run webinars or online events**

Yes

**10. Does the organisation provide "click To chat" functionality on its website?**

N/A