

FOI_0722_2022-23 – FOI Request Concerning – Robotic Process Automation

Does your organisation currently use Robotic Process Automation (RPA) / Intelligent Automation technology?

a) If no:

1. Are you intending on exploring the possible implementation of RPA technology in 22/23?
2. Who would be the best point of contact within the organisation to discuss Robotic Process Automation with, and what are their contact details?
3. Which EPR does your organisation use?
4. Which PAS does your organisation use?
5. Which patient communication (appointment management tool) does your trust use?

b) If yes:

1. Which RPA technology provider does your organisation currently use?

Blue Prism

2. Who is the project manager the RPA programme within your Trust, and what are their contact details?

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3. How many licenses are in place under your current contract?

3 x Production workers, 1 x Development worker

4. What is the current annual spend with your supplier for RPA – split between licence costs and professional services?

Licences- £61,500 + VAT

Professional Services- £70,000 + VAT

5. How many processes have you got live?

None

6. When does the contract start date?

March 2022

7. What is the contract end date?

March 2023

8. Which EPR does your organisation use?

Core EPRs are SystemOne, Inform, R4, IAPTUS

9. Which PAS does your organisation use?

N/A

10. Which patient communication (appointment management tool) does your trust use?

Native within core EPRs