

FOI_0983_2022-23 – FOI Request Concerning – Parking

I am looking into the parking operations, impact, and parking charge notices issued at your Trust. Please could you kindly respond to these questions under the Freedom of Information act 2000:

1. Who currently manages the car parks run for/by the trust?

Total Parking Solutions

2. Do you outsource the parking management to a 3rd party. If so, to who?

No

3. How many parking related complaints have you received over the last 12 months, split per hospital within the trust?

5/8

4. Do you use Automatic Number Plate Recognition for parking enforcement at any of the hospitals, and if so, at which ones?

SMCHC Only

5. How much money was raised through people paying to park at the trust, split per hospital over the last 12 months?

No information available due to COVID – No charges

6. When were the existing payment machines installed?

6 Years ago

7. Can people pay using a credit/debit card at all machines?

Payment can be made by card using two of the machines on site

8. Can users pay to park using a mobile phone-based APP, if so, which one?

Yes, Total Parking Solutions, online payment

9. How many parking charge notices (PCN's) were issued during the last 12-month period?

Number issued for 2022: 4198

How much money was generated for the trust by people paying enforcement notices, split per hospital over the last 12 months?

NONE

