

**FOI\_0504\_21/22 – FOI request concerning – Finance**

---

- 1. What ERP system does your organisation currently use (e.g. SAP / Oracle /Sage)?**  
Oracle
- 2. What bacs software do you use (e.g Bottomline PTX / Finastra / PayGate)?**  
With NHS SBS
- 3. Do you use a NHS Shared Service Provider?**  
Yes
- 4. Which NHS Shared Service Provider do you use?**  
NHS Shared Business Services
- 5. How long is your current bacs/Shared Service solution contract for, when did itstart and when is it due to expire (please include in addition any extensions viable in the contract)?**  
31/03/2022
- 6. When the current bacs/Shared Service software contract is due to finish would you (if not already) consider using another solution?**  
Not at the current time
- 7. What is the value of the bacs/Shared Service software contract?**  
Financial element of the contract is £190k per annum, BACs is not separated out within the contract.
- 8. Are you undergoing/planning a financial transformation project? (e.g. New ERP/Bacs system)**  
Not planning currently
- 9. What is your annual revenue?**  
£238.6m for 20-21
- 10. With whom does the organisation hold its primary bank account?**  
GBS RBS Natwest
- 11. What payments types does the organisation use? (e.g. Bacs (Direct Credit), Direct Debit, Faster Payments, etc.).**  
All of the above - plus cheques



**12. What is the number of employees in the organisation?**

Headcount as of 18/10/2021:

Substantive – 4074

Non-substantive - 1673

**13. Who is the person responsible for the ERP system - please provide full name, title and contact information (if possible)?**

Nick Bendell, Head of Financial Accounts, [Nick.Bendell@Solent.nhs.uk](mailto:Nick.Bendell@Solent.nhs.uk)

**14. Who is the person responsible for the Bacs software system - please provide full name, title and contact information (if possible)?**

Nick Bendell, Head of Financial Accounts, Nick.Bendell@Solent.nhs.uk