## FOI\_181\_20/21 - FOI request concerning - Electronic Patient Record Software - Digital



I confirm that we hold the information as below.

1. Who are the current suppliers of Electronic Patient Record software to the Trust? -

TPP SystmOne, Inform, R4 and IAPTus

- a. When do these contracts expire? If none, does the Trust envisage a procurement and if so, when?
  - TPP SystmOne: Contract start date 27/11/2014. Contract end date 19/07/2025
  - R4: Contract start date 01/03/2020. Contract end date 31/03/2021 (Rolling 12 month contract)
  - INFORM: Contract start date 05/10/2012. Contract end date 31/07/2022.
- b. What are the annual licence/support & maintenance charges associated with the solution

Please be advised that this information is commercially sensitive and could disadvantage our costing module, when renegotiating contracts.

2. Who are the current suppliers of digital dictation software to the Trust?

Olympus & Lexacom (Olympus Transcription Software & Lexacom Healthcare)

a. When do these contracts expire? If none, does the Trust envisage a procurement and if so, when?

Multiple dates as Installed per individual need

b. What are the annual licence/support & maintenance charges associated with the solution

We have an annual maintenance with Lexacom of £1290 per year

c. Can we please have access to an organisational chart which identifies who in the organisation is responsible for the contract management and procurement of these technologies?

Dawn Day, Head of ICT Service Delivery

3. Does the Trust utilise voice recognition software?

Yes

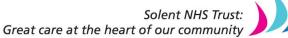
a. When do these contracts expire? If none, does the Trust envisage a procurement and if so, when?

Multiple dates as Installed per individual need

b. What are the annual licence/support & maintenance charges associated with the solution

N/A

c. Can we please have access to an organisational chart which identifies who in the organisation is responsible for the contract management and procurement of these technologies?



4. Does the Trust have an outsourced transcription service?

No, the remainder of this section is N/A

- a. When do these contracts expire? If none, does the Trust envisage a procurement and if so, when?
- b. What are the annual licence/support & maintenance charges associated with the solution
- c. Can we please have access to an organisational chart which identifies who in the organisation is responsible for the contract management and procurement of these technologies?
- 5. Does the Trust utilise any EPMA (Electronic Prescribing) software?

No – although this is under procurement

a. When do these contracts expire? If none, does the Trust envisage a procurement and if so, when?

Recently signed contract with supplier for 5 years

b. What are the annual licence/support & maintenance charges associated with the solution

Please be advised that this information is commercially sensitive and could disadvantage our costing module, when renegotiating contracts.

c. Can we please have access to an organisational chart which identifies who in the organisation is responsible for the contract management and procurement of these technologies?

This procurement had been led by our Trust procurement lead and commercial team but with clinical input and the input of a specially formed Steering group to oversee this work.

6. Does the Trust utilise electronic whiteboard functionality on wards?

No, the remainder of this section is N/A

- a. Does the Trust utilise voice recognition software?a. When do these contracts expire? If none, does the Trust envisage a procurement and if so, when?
- b. What are the annual licence/support & maintenance charges associated with the solution
- c. Can we please have access to an organisational chart which identifies who in the organisation is responsible for the contract management and procurement of these technologies?
- 7. Does the Trust employ an electronic document management service?

Yes

a. When do these contracts expire? If none, does the Trust envisage a procurement and if so, when?

Our EPRs perform this function. See Above for expiry.

b. What are the annual licence/support & maintenance charges associated with the solution

See above

c. Can we please have access to an organisational chart which identifies who in the organisation is responsible for the contract management and procurement of these technologies?

Glen Wale, Head of Information Systems

8. Does the Trust have a published digital transformation plan?

No, but does have an ICT Strategy.

a. where is this available?

Upon request

9. Who within the Trust is responsible for digital transformation, please supply contact details, including email address/format.

Neil Shazell - neil.shazell@solent.nhs.uk

10. Could you please supply a current organisational chart for medical records, operations management and digital transformation programmes?

See Q9

- 11. Does the Trust have an in-house development team or do they outsource?
- a. If inhouse, how many staff are employed

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- b. If outsourced, which organisation do you use?
- 12. What business intelligence or analytics tools if any do the trust use to process clinical data?

Microsoft Power BI, along with SPC Control Charts built into the tool as a visual