

FOI_164_20/21 – FOI request concerning - Patient Administration System (PAS), Electronic Health Record (EHR) and Task Management systems

I confirm that we hold the information as below.

1. Patient Administration System

- a) Please provide the name of the Patient Administration System (PAS) used at the organisation (*a PAS is used to support patient management, including tracking patients and managing admissions, ward attendances and appointments*)**

Solent NHS Trust does not have a PAS system. Our EPR Systems perform most of the same functions as a PAS System. Therefore the rest of this section is N/A

- b) Who is the supplier?**
c) What was the annual amount paid to the supplier in 19/20 (April 2019 – March 2020)?
d) What is the contract start date?
e) What is the contract end date?

2. Electronic Health Record System

- a) Please provide the name of the Electronic Health Record (EHR) system used at the organisation?**

- TPP SystemOne – Community & Mental Health
- R4 - Dental
- INFORM – Sexual Health

- b) Who is the supplier?**

See 2a

- c) What was the annual amount paid to the supplier in 19/20 (April 2019 – March 2020)?**

Please be advised that this information is commercially sensitive and could disadvantage our costing module, when renegotiating contracts.

- d) What is the contract start date?**

- TPP SystemOne: Contract start date – 27/11/2014. Contract end date – 19/07/2025
- R4: Contract start date – 01/03/2020. Contract end date – 31/03/2021 (Rolling 12 month contract)
- INFORM: Contract start date - 05/10/2012. Contract end date - 31/07/2022.

- e) What is the contract end date?**

See 2d

3. Task Management Functionality

- a) Please name the PAS and/or EHR system used at the organisation that provides functionality to support the management of tasks. E.g. patient-level, ward level or site-level clinical and operational tasks. If a separate system/supplier is used to support task management, please provide further details on this system (including contract dates and annual cost in 19/20)

See Q1 / Q2

- b) As part of the implementation process, was the system that provides task management installed on existing devices i.e. a software download, or did it require the installation of new technology?

See Q1 / Q2

- c) Please indicate which type of tasks the system captures in the table below

Ward round/day-time tasks	Hospital-at-night tasks	Board round tasks	Tasks related to the discharge process	Other (please specify)
yes	Yes	Yes	Yes	

- d) Does the system provide static task lists, or can tasks be automatically escalated and allocated to other staff members?

Both

- e) Please indicate the type of staffing group task management is used by?

Medical & Dental	Nursing & HCAs	Scientific, Therapeutic & Technical Staff (STT) including of AHPs	Administration and Estates Staff
Yes	Yes	Yes	Yes

- f) Does the system have the ability to share tasks from the hospital to social care and vice versa? i.e. local authorities can view the status of the patient and outstanding tasks, supporting a joined-up approach to care-co-ordination

Yes