

FOI_0370_22/22 – FOI request concerning – Replacement of Pagers

1. **As at 31 May 2021, how many pagers were in use in your Trust?**

21

2. **For the financial year ending 31 March 2021, what is the total annualised cost of pagers (broken down by equipment rental, licences, low value equipment replacement, maintenance of infrastructure, depreciation on capital assets and any other costs)?**

Equipment Rental - £6,553

Equipment costs - £65

Calls - £202

Set up Costs - £240

Total - £7,060

3. **What stage of procurement and implementation is your Trust currently at and what are the achieved and proposed times for the various steps (e.g. business case approved, tender issued, contract awarded, implementation started, test system is live/user acceptance testing, deployed system is live)?**

Contract awarded and to be renewed 11th August 2023

4. **If a contract has been awarded, which pager replacement system has your Trust selected?**

Hurricane Duo provide by PageOne

5. **What additional features does your proposed (or implemented) pager replacement system have, compared with previous capability? (e.g. integration with electronic patient record)**

N/A

6. **How many *users* and how many *devices* will the pager replacement system have?**
N/A
7. **What is the estimated total annualised cost of the replacement system (broken down by equipment rental, licences, low value equipment replacement, maintenance of infrastructure, depreciation on capital assets and any other costs)?**
Unknown current contract over three years is £8,802 so assumption costs would be similar.
8. **Will the trust retain some pagers for *emergency* communications or will emergency communications be handled by the pager replacement system? If some pagers are being retained, how many?**
Assumption only if a new system was provided it would replace current system x 15 only would be required at this time as changes to procedures have taken place.
9. **If the pager replacement system fails, what will be used as a backup system? (e.g. do you have plans to use staff personal devices?)**
Immediate support if failure occurred would be via radios.
10. **Is the Trust on course to phase out pagers for *non-emergency* communications by 31 December 2021? If not, by when?**
Unsure what the Trust position is past this time. Service contract runs until 2023.
11. **Is there a benefits realisation plan or post-implementation monitoring plan in place?**
Current procedure in which the pager system is used has just recently been review. New Standard Operating Policy exists however yet to be ratified.