

## FOI\_0313\_22/22 – FOI request concerning – Quality Improvement Capability

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1. **What the name of the department(s) is that provides improvement, service improvement, quality improvement, continuous improvement or internal consultancy services to your organisation?**

The Academy of Research and Improvement.

2. **The job title(s) for the manager or executive responsible for quality improvement work in your organisation.**

Chief Medical Officer

Associate Director of Research & Improvement

Head of Improvement

3. **The name(s) of any formal improvement methodology or approach (eg Kaizen, Lean, Model for Improvement, Virginia Mason etc) that your organisation uses for quality improvement, continuous improvement, service improvement or internal consultancy projects. If it has been internally developed, please share any external approaches it has been based on.**

No fixed approach (we aim to fit the best approach to the project) – but initial training focuses on the Model for Improvement (IHI, 1996)

4. **The details of any awards or external recognition that your organisation has received for quality improvement projects / work in the last 3 years.**

- A grant from the Health Foundation Q exchange to co-design QI training for patient/ public partners. (£30,000)
- A grant from HEE to develop a QI leadership programme (£10,000)
- A grant from HEE to develop a digital platform for QI leaders. (£10,000)
- A range of QI fellowships, externally funded (eg HEE, Florence Nightingale Foundation)

**5. The approximate staff Full Time Equivalent (FTE) inside the team(s) identified in the answer to question 1 and the job titles of staff within those teams.**

- Head of Improvement 0.4wte
- Advanced quality improvement methodologist 0.8wte
- Quality improvement facilitators 0.7wte

**6. The approximate staff Full Time Equivalent (FTE) outside of the team(s) identified in the answer to question 1 but with a proportion of their time formally allocated to service improvement, quality improvement, continuous improvement or internal consultancy, and the name of the department(s) or teams which these staff work in.**

The organisation has seven service lines (of varying sizes and complexity). There include adult services for Southampton and Portsmouth, Child and Families services, Specialist Dental, Sexual Health, Mental Health and our Primary care MSK Pain and Podiatry service line.

Each service line has an audit, Q.I. and research lead with approx. 0.2fte (overall 1.6wte)

10 staff and 2 public QI leaders who work within service lines – 0.5wte

**7. The approximate total budget that your organisation has allocated to quality improvement in each of the last 3 years (financial or calendar years - whichever is easiest).**

2018/19 – £132,712

2019/20 - £149,749

2020/21 - £128,952

**8. The approximate number of staff trained in quality improvement in each of the last 3 years (financial or calendar years - whichever is easiest).**

2018/19 - 208

2019/20 - 314

2020/21 - 314