

FOI_0312_22/22 – FOI request concerning - Solent NHS Trust ICT Services Programme

The contract was awarded in 2013 to CGI Group Inc. Please find a link to the contracts notice in reference: <http://www.government-online.net/solent-nhs-trust-ict-services-programme/>

- 1) The bid documentation that was published for the procurement of this opportunity.**



FOI_0312_ISFT_Disclosure.pdf

- 2) The annual spend each year of the contract (including any ad-hoc work).**
c5.5m

- 3) The most recent performance report, showing performance against the agreed KPIs.**
Exemption Section 43 of the Freedom of Information Act 2000 has been applied to this FOI.

- 4) What software systems are currently being used and supported.**
Office 365 Suite, Skype for Business, Microsoft Teams, Azure Windows Virtual Desktop, Microsoft System Centre Configuration Manager, Microsoft System Centre Operations Manager.

- 5) The number of calls to the service desk broken down by each hour of the day for the last two years.**
Exemption Section 18 of the Freedom of Information Act 2000 has been applied to this FOI.

- 6) How many sites/buildings/premises are currently being supported.**
c27

- 7) How many remote access connections are currently being used for staff working at home/flexibly?**
c1500