

Safe Staffing Commentary July 2019 (To Support Unify Submission)

The comments below are explanations of why areas were red or amber in the July 2019 safe staffing report and what was done to ensure patient care was safe. All areas are showing a much improved position against their planned staffing levels.

SAFE STAFFING REPORT - UNIFY MONTHLY SUMMARY

Ward Name	Main two specialties	Day				Night				Day		Night	
		Registered Nurses		Care Staff		Registered Nurses		Care Staff		Fill Rate		Fill Rate	
		Planned	Actual	Planned	Actual	Planned	Actual	Planned	Actual	Registered	Care Staff	Registered	Care Staff
AMH Oakdene	710 - ADULT MENTAL ILLNESS	1163	930	930	968	295	352	589	589	80.0%	104.0%	119.4%	100.0%
AMH Orchards - Hawthorn	710 - ADULT MENTAL ILLNESS	930	870	1395	2295	589	627	884	1112	93.5%	164.5%	106.5%	125.8%
AMH Orchards - Maples	710 - ADULT MENTAL ILLNESS	1395	1335	1860	2438	589	665	1178	1720	95.7%	131.0%	112.9%	146.0%
The Limes	715 - OLD AGE PSYCHIATRY	1395	1133	2790	3270	884	789	1178	1311	81.2%	117.2%	89.2%	111.3%
Jubilee House	315 - PALLIATIVE MEDICINE	1628	1065	1628	1380	930	670	620	650	65.4%	84.8%	72.0%	104.8%
Spinnaker	314 - REHABILITATION	1163	1095	1163	1508	620	630	310	440	94.2%	129.7%	101.6%	141.9%
Lower Brambles	314 - REHABILITATION	1163	1125	2093	2010	651	641	651	651	96.8%	96.1%	98.4%	100.0%
Fanshaw e	314 - REHABILITATION	1163	1133	1395	1388	651	651	651	630	97.4%	99.5%	100.0%	96.8%
Snow don Ward	314 - REHABILITATION	930	960	1163	1410	620	610	620	660	103.2%	121.3%	98.4%	106.5%
Kite	314 - REHABILITATION	930	1013	1860	1980	288	288	577	967	108.9%	106.5%	100.0%	167.7%

AMH Oakdene (Red): Oakdene is a rehabilitation ward and during daytime hours the majority of clients are engaged in activities with occupational therapists and so this along with flexible working by the Band 6 who covers across the unit and a review of the acuity and dependency of patients ensured that patient/clients' needs were met safely. The ward is in the process of reducing its patient numbers in preparation for moving care into the community from October 2019.

Jubilee House (RED): During July when a focused piece of work was being undertaken on the unit the bed numbers were reduced by 50% and therefore the number of staff required to cover was also reduced but this is not reflected in the data. Therefore it appears that the unit was below plan for Registered Nurses (RNs) on both early and night shifts and for care staff on the early shifts. However the ward did have appropriate cover for the number of patients admitted and all care needs were met safely.

AMH The Limes (Amber): The area remained under plan for RNs in July on some day shifts and some night shifts due to vacancies and staff sickness. The ward was covered using a combination of existing ward staff, e.g. band 7 ward manager, bank and agency staff. This maintained patient safety and ensured all care needs were met.