

## Freedom of Information Frequently Asked Questions regarding ICT

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### A. Contract Information:

- 1. Contract Title:** CGI Infrastructure Outsourcing Contract
- 2. Contract Type:** Complete Infrastructure so includes all of these
- 3. Existing/Current Supplier:** Solent NHS Trust has a complete Infrastructure contract with CGI, which includes support and maintenance, management, installation, cabling, desktop, laptop, network, hosting services, telephony, printing services and ICT security.
- 4. Hardware Brand: Please state the hardware or software brand related to the contract with supplier e.g. Hardware Maintenance could be Dell, IBM etc:** Provided as part of a managed service contract so would be at the discretion of CGI
- 5. Number of Users:** Approximately 4000 users, however this number will vary
- 6. Operating System / Software(Platform): (Windows, Linux, Unix, VMWare etc.) the brand name relating to the contract:** Windows
- 7. Annual Average Spend: (For the whole duration of the contract, if the total value sent is per annum please state this in the response):** The complete infrastructure contract has a value of £5m approx. per year. We are unable to break this cost down to specific parts of the contract.
- 8. Contract Duration: (Please can you also include notes if the contract includes any contract extension periods.):** Solent NHS Trusts contract with CGI is for seven years.
- 9. Contract Expiry Date:** February 2022
- 10. Contract Review Date: (An approximate date of when the organisation is planning to review this particular contract.):** February 2022
- 11. Brief Contract Description: I require a brief description of the service provided under this contract.:** All Infrastructure related service including desktop, laptop, network, hosting services, telephony and Printing services plus ICT Security
- 12. Internal Contact:** Simon Sturgeon – Chief Information Officer, Solent NHS Trust HQ, Highpoint Venue, Bursledon Road, Southampton, SO19 8BR



**B. Local Area Network**

**1. What Manufacturer is your LAN Network?**

Solent NHS's LAN Network is supported and provided as a managed service by CGI

**2. What date does your support contract come up for renewal on the LAN Network?**

The contract will need to be reviewed and renewed February 2022

**3. What is the current cost of the LAN Network Support?**

Solent NHS Trust has a complete infrastructure contract; with a value of approximately £5m. We do not have spending costs broken down specifically as requested

**4. Which company is the support contract with?**

The contract is supported and provided as a managed service by CGI.

**5. What procurement route do they use for this, is there a preferred framework?**

N/A

**C. Phone System**

**1. What Manufacturer is your phone system?**

Solent NHS's phone system is supported and provided as a managed service by CGI

**2. When date does your support contract come up for renewal on the Phone System?**

The contract will need to be reviewed and renewed February 2022

**3. What is the current cost of the phone system Support?**

Solent NHS Trust has a complete infrastructure contract; with a value of approximately £5m. We do not have spending costs broken down specifically as requested

**4. Which company is the support Contract with?**

The contract is supported and provided as a managed service by CGI.

**5. What procurement route do they use for this, is there a preferred framework?**

N/A

**D. Storage (SAN)**

**1. What Manufacturer of SAN are you using?**

Solent NHS's SAN is supported and provided as a managed service by CGI

**E. Data Centres**

**1. Do you use offsite/Third Party Data Centres?**

Solent NHS do not currently use offsite/third party data centres, however the service model is included within the CGI contract.

