Patient Experience

Patient Feedback for Solent NHS Trust

April – June 2018

At Solent NHS Trust we want to provide the best possible experience we can for the people who use our services and their relatives and carers.

Your feedback is extremely important to us as it lets us know what we are doing well and helps us understand any changes we may need to make.

Number of surveys returned by patients during the last 3 months

6,437

Patients who provided positive feedback	Patients who did not provided positive feedback	Patients who were unsure
6,155	105	177

Word clouds: The most frequently used words in the free text comments

If you wish to leave positive feedback, raise a concern or make a complaint please contact us on:
0800 013 2319 or email snhs.solentfeedback@nhs.net