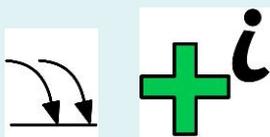


Hampshire Health Record

Information for patients, service users and carers



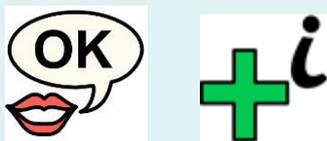
Key points



You won't have to repeat the same information and medical history



It shows the medication you are taking



You give your permission to let staff access information

What is the Hampshire Health Record (HHR)?

Have you ever had to explain your medical history over and over again to different people? Can you remember the names of all your medication?

The HHR contains key information from hospital, general practice, community care and social services. The system makes this available to the staff who care for you and your family wherever they are, making the treatment you receive safer and more accurate. HHR is managed by the South, Central and West Commissioning Support Unit on behalf of health and social care organisations in Hampshire.

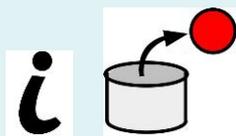
What information is held?

The Hampshire Health Record shows the medication you are currently taking, your allergies, test results and other critical medical and care information. Health and care staff can access your information if they have your permission to do so.

What are the benefits?

- The HHR fills a real care information gap in clinical settings, including A&E, inpatient, out of hours and community care
- Single sign-on technology into HHR from a user's own health and social care system
- HHR use is correlated with reducing admissions, inpatient tests and shorter inpatient bed days
- Up-to-date, integrated allows more informed and faster point of care decision making
- Improves quality of care delivery
- Assists complex decision making
- A patient facing website, www.hantshealthrecord.nhs.uk
- Patients can request a copy of their record.

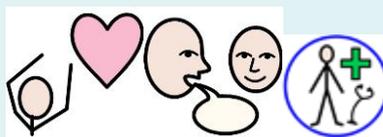
Key points



Information which could identify you are removed



If you don't want your information on the record tell your GP



If later you want your information included tell your GP

HHR use

Care professionals will ask your consent before accessing HHR for your care.

Where it would benefit your care, but it is not practical to ask your consent, for example if you are unconscious or cannot be easily contacted, professionals will use their judgement about accessing your information.

HHR analytics

HHR analytics (or HHRA) is a database used for analysing trends in population health in order to identify better ways of treating patients. This is called secondary processing. HHRA is a physically separate database, which receives some data from HHR.

Prior to this transfer from HHR to HHRA patient identifiers are removed. This includes names, initials, addresses, dates of birth and postcodes. NHS numbers are encrypted and cannot be read. This process is called 'pseudonymisation'. This subset of data does not include information typed in by hand, so there is no possibility of it containing references to family members or other people. It contains only coded entries for things like allergies and prescribed drugs.

It is not possible to identify any

patient by looking at the 'pseudonymised' data on the HHRA database. People who have access to HHRA do not have access to HHR.

What if you want to opt out of your data being used for secondary processing?

If you want clinical staff to be able to see information on HHR, but for this not to be transferred to HHRA, this can be done by your GP. Please speak to your GP, who will add a special code to your notes indicating that you "Dissent from secondary use of GP patient identifiable data"

What if you don't want your information added to the HHR?

If you do not want to have your information shared, this is called 'opting out'. To do so, you should contact your GP surgery. For further information please visit the HHR Website <http://www.hantshealthrecord.nhs.uk/>

Opting in

If, at a later date, you decide that you do wish to have a shared record in Hampshire, then you can advise your GP surgery.

In either case, we will ensure that your request is carried out as soon as possible.

Please tell us how you feel about the services we provide.

If you have a compliment, concern or complaint please contact the Patient Advice and Liaison (PALS) and Complaints Services on **0800 013 2319** or snhs.solentfeedback@nhs.net

Alternatively, visit: www.solent.nhs.uk/contact-us

www.solent.nhs.uk

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