

Care and Health Information Exchange (CHIE)

What is CHIE?

The Care and Health Information Exchange (CHIE) is a secure system which shares health and social care information from GP surgeries, hospitals, community and mental health, social services and others.

CHIE helps professionals across Hampshire, the Isle of Wight and surrounding areas provide safer and faster treatment for you and your family by:

- Ensuring that you only have to tell your story once.
- Reducing delays to your treatment. For example, by reducing the need to repeat blood tests
- Making sure the doctors, nurses and others involved in your care know about your medical history
- Identifying diseases that you might be at increased risk of developing in the future. This can help you take action early to protect your health

To protect your privacy and confidentiality, only health and social care professionals who are involved in your care are allowed access to your record and can identify you from it.

What if I don't want my data to be submitted to CHIE?

If you would like to object to your data being processed in this matter, please write to;

Information Governance (IG) Team
Solent NHS Trust
Highpoint Venue
Southampton
SO19 8BE

Or
InformationGovernanceTeam@Solent.nhs.uk

Your request will then be processed by Solent NHS Trust's Data Protection Officer, in connection with the Trust's Information System's Team. Your details will be added to

a list of excluded data and no longer submitted to CHIA. A list will be maintained by both the Trust's Data Protection Officer and the Information Systems Team to keep a log of exclusions and periodically audit and cross check this, to ensure that this is being adhered to.

What is CHIA

Your information is also used to improve future care for you, your family and for other patients. This helps plan NHS services and supports medical research. To keep your information safe it is moved to a separate database called 'Care and Health Information Analytics' (CHIA) and changed so that it cannot be used to identify you. Your data is never shared for the benefit of commercial companies like drug manufacturers. People who analyse data on CHIA do not have access to CHIE, so cannot identify you.

You have the right to opt out of having your data used by CHIA for health planning and research. If you want to do this, please contact the CHIE team directly.

How do I contact CHIE / CHIA

You can find out more about

- Your legal rights
- Who controls and protects your information
- How to opt out of sharing your data
- How long we keep your record
- How to make a complaint
- How to contact the data protection officer for CHIE

Visit their website at www.CHIE.org.uk

Email: info.chie@nhs.net

Tel: 0300 123 1519

For a translation of this document, an interpreter or a version in



please contact Access to Communication

0300 123 3267

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